Inverness Caledonian Thistle Football Club

Disability Access Policy

Inverness Caledonian Thistle Football Club ("The Club") is committed to the principle of equal opportunities and opposes all forms of unlawful or unfair discrimination on the grounds of disability. The Club is committed to ensuring that all visitors to our Stadium have, as far as practicable, unrestricted access to the services and facilities provided.

The Club will ensure that all persons falling within the scope of the Equality Act 2010, are treated equally and fairly. The Club, its employees and stewards will not discriminate between people with differing impairments and this policy applies equally to all staff, contractors, spectators, and guests of the Club.

Our staff, stewards and all matchday personnel are trained to treat all customers with due patience, politeness, and courtesy and to offer practical assistance where necessary.

As part of our compliance with the Equality Act 2010, we have made the following specific provisions for our disabled customers:

Spectator Seating:

- 26 wheelchair places with adjacent carer seats in both the North & South Stands.
- 14 wheelchair places with adjacent carer seats in the Main Stand.
- Wheelchair shelters in North Stand and beside Main Stand.
- 3 wheelchair places with adjacent carer seats in the West Stand.
- Accessible seats available in all stands for ambulant disabled.

Parking:

Reserved car parking bays in Directors, North and South Car parks. The car parking bays are situated in close proximity to the various points of entry to the stadium.

Spaces can be booked in advance by emailing admin@ictfc.co.uk or by phoning 01463 222880.

Accessibility:

All entrances to the Stadium are step-free and direct wheelchair access is available to most public areas of the premises.

Admission Charges:

Disabled customers who are accompanied by a carer will pay no more in total for admission than an unaccompanied disabled customer.

Audio Commentary :

Inverness Caledonian Thistle offers Live Audio Commentary to supporters with visual impairments. Handsets are available, subject to availability, from reception.

ICTFC are always happy to hear from people that are interested in volunteering in any aspect of the club, if interested please email admin@ictfc.co.uk

Inverness Caledonian Thistle Football Club is aware that any incidents of discrimination under the provisions of the Equality Act 2010 are serious matters, which could lead to appropriate disciplinary action being initiated. Any complaint relating to the provisions of the Equality Act 2010 or treatment of disabled persons will be dealt with expediently by the Stadium management team.

Disability Access Officer - David Scott - dao@ictfc.co.uk -01463 222880

October 2025